



USAGE EXAMPLES

FTC Case Study



FTC

entellitrak Background Investigation (BI) updates FTC with centralized, cost-efficient, easy-to-use system. The Federal Trade Commission's Office of Personnel Security conducts background investigations for all new and transferred employees, as well as contractors, before they can begin work. Whether investigating basic or high-level clearances, tracking and reporting on cases involves manipulating and storing large amounts of data.

The FTC knew they needed to find an alternative to the cumbersome, decentralized, spreadsheet and paper system they were using. They had researched systems used by other departments, but were frustrated to find that these would not fit into their technical environment. Any system they found that might fit would first require laborious and expensive programming changes.

MicroPact's platform independent entellitrak BI Edition was the perfect fit

"MicroPact showed us how their background investigation product would work within our environment, and how easy it is to use," explained Charles King, Director of Security for the FTC. "With this system, it is so much faster and easier to track any aspect of any investigation."

Now, the FTC's investigation data is centralized, and related documents and images are stored and ready for instant access. With faster tracking throughout the entire background investigation process, from searches to data analysis and reporting, MicroPact's BI Edition provides the FTC with a much more cost-effective method of operation.

BI Edition provides turn-key flexibility

entellitrak BI Edition makes it easy to view current security clearances, past applications and investigations, and upcoming clearance expiration dates for any employee. Forms and documents needed to initiate an investigation are in the system too, ready for use at the push of a button. The BI Edition puts everything the Personnel Office needs in one central location, making it easy to initiate, track, process, and view applications and clearances.

About entellitrak

MicroPact's entellitrak is a highly flexible, user-friendly, web-based tracking system that offers a suite of products designed specifically for government agencies and mid-to-large companies. The system is unique in that agencies and companies can easily configure it according to their individual needs, without calling a professional to set-up the system or to make changes later. Users save in reduced implementation time and development and maintenance costs, making entellitrak an affordable alternative to customized software solutions.

About MicroPact

MicroPact serves over 140 Federal agencies as well as Fortune 500 organizations through the development of advanced Data Tracking and Business Process Management software. MicroPact's entellitrak is used by more federal agencies than any other BPM product. With products and platforms that can be implemented immediately and configured continuously, MicroPact enables customers to get to work quickly while keeping costs low.

Please contact our sales team at **703-709-6110**, or by e-mail at **sales@micropact.com** for further details.

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